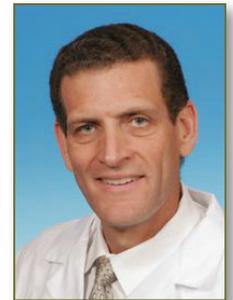


## Medical Executive Committee Update



The annual medical staff meeting on April the 8th was well attended with a standing room only. They got to see the annual COMPASS award be given to Neonatologist, Dr. Harry Moreau. He was unable to attend but, sent a heartfelt note of appreciation that reminded many of us in the room of the reasons we became physicians in the first place. A copy of his remarks are included for your review, please take the time to read them. Congratulations Dr. Moreau! In addition, we also got to hear about the \$61M renovation planned for the second and third floors of the downtown hospital from Mr. Phil Dutcher. This is a very exciting project that will significantly improve the working environment for our surgical and critical care services. The highlight of the evening however, was hearing Dr. Tom Lee, the CMO for Press Ganey (the company who does our physician satisfaction survey). Dr. Lee presented a very interesting talk about the changing medical environment and how it is affecting physician satisfaction nationwide. He also brought us to the realization that many of us are actually mourning the passing of our professional lives to which we have become accustomed. He also presented us with good examples of how other institutions have dealt with this problem in our country that were of particular interest. One powerful idea as demonstrated at the University of Utah is going to full transparency regarding physician and hospital ratings. The ideas were vetted at the MEC and a subcommittee was created to further explore them. These will be developed in the framework of the working business plan that has already been created based on findings from the most recent physician satisfaction survey. We were very fortunate to have Dr. Lee here as he is a well-known national cardiologist and speaker. I am hopeful that we will be able to use his expertise and experience in our quest to provide ourselves with the tools to make our professional experience more satisfying so we may continually improve the quality of our patient care.

At the MEC meeting of 04/14/2015 CMO Dr. Frank Astor reported that he continues to foster the ongoing collaboration with the Mayo Clinic. The Clinic has urged us to continue to develop physician leadership talent and will be presenting a leadership and professionalism symposium in the near future. Mustafa Abdulali, the Director of Lean Transformation reported on the project of OR turnaround time and, NCH averages about 10 minutes longer than the national average for various reasons. He is now in the process, in collaboration with the OR staff to improve this important metric. Dr. Jones also presented that the business plan for improved physician satisfaction is also on target.

Dr. Weiss was pleased to report that there have been 1200 people signed up for the events of hospital week to which the medical staff is invited. Please respond to the Medical Staff office to sign up either for the Naples Zoo or the Collier Regional water Park.

If after reading this you have any questions, suggestions or complaints, please make sure to contact your representative on the MEC. If you do not know who that is, you may contact the Medical Staff Office and they will be happy to let you know that information.

Respectfully,

A handwritten signature in black ink that reads "Paul Jones MD". The signature is written in a cursive, slightly slanted style.

Paul Jones, MD



## A letter from the COMPASS award winner, Neonatologist, Dr. Harry Moreau

Dear NCH Staff,

I would have loved to be here personally but I needed to be in New York to visit my mother who is not doing well.

I am flattered and honored for having been nominated to receive the 2015 COMPASS award. I gratefully accept this award on behalf of the entire Mother-Baby, Labor and Delivery and NICU team. I will display it proudly as a constant reminder of the values it represents, and which all the staff seek to exemplify.

I would like to thank:

the wonderful, talented nursing and ancillary staff for their dedication and for making me feel welcome,

my boss, Dr Jorge Perez, for believing in me,

the KIDZ Medical employees at NCH,

administration for their vision and support,

and my parents whose missionary careers have greatly influenced me.

Those of us who work in Neonatology are among the luckiest in all of health care.

We get to participate in the miracle of birth, the start of a new life, and all that means for the potential of humankind. But even more, we get to save and preserve that new life when it begins at risk.

What could be more satisfying than to see our parents preparing to take home a healthy baby, along with their dreams for the future?

Thank you.

Harry Moreau, MD

