Please retain this top sheet for your personal records

To submit a request, please complete, sign and return the attached form along with a COPY of the medical record page(s) to:

Health Information Management Department  
NCH Healthcare System  
2157 Pine Ridge Road  
Naples, FL. 34109  
Phone: (239) 624-6568

The attached form may be used to request an amendment to a record of your medical care. We are required to amend your medical record, upon request, unless (1) we did not create the information, (2) we do not maintain the information as part of your record, (3) we determine that the information is accurate and complete as currently recorded, or (4) the information is the type that would not be available to you for inspection. Please be aware, however, that under no circumstances will we delete or alter the original documentation in the medical record.

If we did not create the information that you want to have amended, you may submit reasonable evidence that the person or organization that originally created the information at issue is no longer available (i.e., evidence that the doctor who created the information has died, etc.), and we will consider your request.

We usually respond to requests for amendments within 60 days of receiving them. You may expect to receive a response or a notification of delay within that approximate period. If we deny your request to amend, you may submit a one page/word statement of rebuttal, which will be included in all subsequent disclosures of the information at issue. If you choose not to submit a statement, we will include a copy of this request for amendment in all subsequent disclosures of that information, upon receiving your written request to make that inclusion.

For more information about amending a medical record, you may contact our Legal Correspondent, at (239) 624-6568. Note, however, that requests for amendment must be in writing and will not be accepted over the phone.

REQUEST FOR AMENDMENT OF MEDICAL RECORDS  
HEALTH INFORMATION MANAGEMENT  
NCH HEALTHCARE SYSTEM, NAPLES, FL
Today’s Date: ___/___/____

Patient’s Name________________________________________________________________________________________

Medical Record # (if known): ___________ Birth Date: ___/___/___

Address______________________________________________________________________________________________

City __________________________________________State ________________Zip Code___________

Phone (Home):___________________________Work or Cell: __________________________________

Describe the information that you would like to have amended (e.g., physician notes, lab test results):
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

IT IS IMPORTANT THAT WE HAVE THE SPECIFIC DATES IN WHICH THE AMENDMENT IS REQUIRED. On what date(s) was the care that is described in the record provided?
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

What is incorrect about the record? What would you like to change/add to the record? Please use additional paper if necessary
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

To your knowledge, has anyone received or relied on the information (i.e., your doctor, another health care provider, an insurance company)? IF YES, PLEASE PROVIDE THE NAME[s] AND ADDRESS[es] OF THOSE INDIVIDUAL ORGANIZATIONS SO THAT WE MAY INFORM THEM OF ANY AMENDMENTS.
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

Signature___________________________________________ Date_____/_____/_____
If you are not the patient, please fill in the following:

Name: _______________________________________________________________________________

Relationship to the patient: ______________________________________________________________

Address (if different than patients’): ______________________________________________________

City __________________________________________State ________________Zip Code___________

Phone (Home):___________________________Work or Cell: ________________________________